



November 1, 2020

To our valued P.I.E. Credit Union Members:

We continue to monitor the situation with COVID-19 (Coronavirus) and its impact on our region. We wanted to take this time to provide you with an update. The following goes into effect November 1, 2020:

1. Our **NEW** credit union hours are 9am – 4pm, Monday thru Friday.
2. Appointments to the credit union are no longer necessary. Simply visit the credit union during our new business hours.
3. You will still be required to check in at the receptionist desk at the front of the building, **NO EXCEPTIONS.**
4. All visitors to the credit union must wear a facemask. Scarfs, bandanas, handkerchiefs, or homemade masks are acceptable as long as it covers the nose and mouth. Children under the age of 10 as well as anyone who has a medical condition that prevents them from being able to wear a mask are excluded from this order.

We encourage you to use online banking which can be accessed at www.piecu.org. Many day-to-day activities such as funds transfers, balance inquiries, statements and bill pay can be accessed through this platform. We can also be reached at (713)551-0491 with any questions that may be able to be answered over the phone. You can also email us at help@piecu.org. Only visit the credit union when absolutely necessary. We greatly appreciate your cooperation, understanding, and support during this time.

Thank you,
Jessica Inman
President/Manager